

# AGENDA

## 2017 THO Fall Conference Advancing the End-Of-Life Conversation

Friday, Nov. 17, 2017

7:15 a.m. – 3:50 p.m.

Virginia Way Conference Center  
5201 Virginia Way, Brentwood, TN 37027

Time	Topics and Speakers
6:45 – 7:15 a.m.	<p>Registration opens Breakfast and snacks in TENN A</p>
7:15 – 7:45 a.m.	<p><b>Welcome and Honoring Choices Tennessee Spotlight</b></p> <p><b>Mike Dietrich, MHA</b> THO Executive Director</p> <p><b>Melissa Cooper, RN, BSN, MBA,</b> Chair of Honoring Choices Tennessee and VP/CEO Home Health, Hospice, DME at Mountain States Health Alliance</p>
7:45 – 8:30 a.m.	<p><b>Spiritual Direction from the Dying?</b></p> <p><b>Rev. Dr. Scott Owings</b> Priest at St. Augustine’s Episcopal Chapel</p> <p>It has been said that the community of care reminds a dying person of his or her belovedness. In this session, we will explore how the dying (especially those suffering from HIV-AIDS in Botswana) can teach the living about love and life.</p>
8:30 – 9:20 a.m.	<p><b>KEYNOTE</b></p> <p><b>Building Bridges, Not Walls Through Enhanced Communications with Patients</b></p> <p><b>Dianne Gray</b> CEO of Hospice &amp; Healthcare Communications and President of the Elisabeth Kubler-Ross Foundation</p> <p>Listen in as Gray shares how we can lower barriers between clinicians and families which not only impact patient satisfaction, but also affect clinical outcomes and clinician satisfaction.</p> <p>She will share years of research, including the latest studies that discuss communication issues from the physician perspective.</p> <p>You will leave feeling empowered and have a better understanding of the unique perspectives of both families and clinicians.</p> 
9:20 – 9:35 a.m.	<p><b>BREAK</b></p>
9:35 – 10:25 a.m.	<p><b>The Therapeutic Value of Humor – Keeping a Light Heart: “While Doing Some Serious Work”</b></p> <p><b>Margaret “Meg” Maly, MSW, LSW</b> Hospice Social Worker and Volunteer Program Director for AseraCare Hospice (Erie, PA)</p> <p>Come join a laugh-and-learn session and find out how to use humor as a stress reducer and morale booster—in your professional and personal life. Practical techniques for the reduction of fatigue and stress will be demonstrated. Find out why humor and laughter are primary tools for health care professionals to cope with stress. You will leave this session with plenty of fun, useful ideas that can be used immediately to raise morale, lower stress, and lighten up the workplace.</p> 

<p><b>10:25 – 10:55 a.m.</b></p>	<p align="center"><b><i>End-of-Life Care and How Your Clinical Pharmacist Can Help</i></b>  <b>Stephanie Walters, PharmD, BCGP</b>  Clinical Pharmacist at Alive Hospice</p> <p>We will discuss the role of clinical pharmacy in interdisciplinary patient-centered care. There will be a specific focus on the importance of medication management at end of life. We will also review real-life examples of clinical pharmacist services that are being sued at a hospice today.</p>
<p><b>10:55 – 11:25 a.m.</b></p>	<p align="center"><b><i>Partnering with a Purpose: Multi-Disciplinary Team Approach to Crisis Elder Law Cases</i></b>  <b>Dana Perry, CELA</b>  Chambliss, Bahner &amp; Stophel P.C. (Chattanooga, TN)</p> <p>A multi-disciplinary team approach to crisis elder law cases is working in Chattanooga! Learn about this innovative approach that gives a whole new meaning to advance care planning, as well as ways the hospice and legal communities can partner to serve clients/patients as they near the end of life. Certified Elder Law Attorney Dana Perry of Chambliss Law Firm in Chattanooga and her colleague and case manager Sally Brewer will present.</p>
<p><b>11:25 a.m. – 12:15 p.m.</b></p>	<p align="center"><b>LUNCH</b></p>
<p><b>12:15 – 12:55 p.m.</b></p>	<p align="center"><b><i>Palliative Care Conversations: How to discuss goals of care, medication &amp; discontinuing care</i></b>  <b>Dr. Kevin Wheatley</b>  Medical Director of Palliative Care at Jackson-Madison County General Hospital</p> <p>Learn how to have conversations with patients and families around goals of care, medication and discontinuing care, Come hear how palliative care can be beneficial for your organizations, as well as for your patients and families.</p> 
<p><b>12:55 – 1:55 p.m.</b></p>	<p align="center"><b>PANEL DISCUSSION</b>  <b><i>Topic: The Future of Hospice</i></b>  Moderator: Jennifer Kennedy, MA, BSN, RN, CHC</p>
<p><b>1:55 – 2:10 p.m.</b></p>	<p align="center"><b>BREAK</b></p>
<p><b>2:10 – 3:00 p.m.</b></p>	<p align="center"><b><i>Hospice Regulatory &amp; Quality Updates</i></b>  <b>Jennifer Kennedy, MA, BSN, RN, CHC</b>  Senior Director of Regulatory and Quality at NHPCO</p> <p>Quality and regulatory issues are at the forefront for hospice providers in 2017. This session will provide a cutting edge update about hospice regulatory and quality issues providers need to know to stay on the quality compliance path.</p> 
<p><b>3:00 – 3:50 p.m.</b></p>	<p align="center"><b><i>Good Death is Not Anti Life</i></b>  <b>Kate Payne, JD, RN, NC-BC</b>  Associate Professor of Nursing, Center for Biomedical Ethics and Society,  Vanderbilt University Medical Center</p> <p>New laws in some states compel physicians and others to perform CPR and other life-sustaining treatment for dying patients, or against patients' wishes if their families object. These laws cast a wide net affecting all healthcare facilities, including hospices. And although there is little evidence of malfeasance, pro-life groups and legislators claim that DNR and advance care planning are killing people. How should hospice respond to this trend? How do we craft end of life messaging that is supportive of life?</p>
<p><b>3:50 p.m.</b></p>	<p align="center"><b>ADJOURN</b></p>